



**GOVERNMENT OF THE PEOPLE'S REPUBLIC OF  
BANGLADESH**

**Request for Application (RFA)  
Selection of Individual Consultant (National)**

(Time Based)

**Consultant (Technical Coordinator)**

**Eol reference number: 56.83.0000.006.11.001.24.908**

**Date: 25<sup>th</sup> November 2024**



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# Section 1. Information to the Applicants

## A. General

1. Scope of assignment
  - 1.1 The Client has been allocated public fund for **Consultant (Technical Coordinator)** and intends to select an Individual Consultant for the specific assignment as specified in the Terms of Reference in Section 2.
2. Qualifications of the Applicant
  - 2.1 Prospective Individuals shall demonstrate in their Applications that they meet the required qualifications and experiences and are fully capable of carrying out the assignment.
  - 2.2 The capability of Individuals shall be judged on the basis of academic background, experience in the field of assignment, and as appropriate, knowledge of the local conditions, as well as language and culture.  
**[ Minimum educational qualifications, required experience have been mentioned in Terms of reference in Section 2]**
3. Eligible Applicants
  - 3.1 Any Bangladeshi national including persons in the service of the Republic or the local authority / Corporations is eligible to apply for the positions
  - 3.2 Government officials and civil servants including individuals from autonomous bodies or corporations while on leave of absence without pay are not being hired by the agency they were working for immediately before going on leave and, their employment will not give rise to Conflict of Interest, pursuant to Rule 112 (9) of the Public Procurement rules, 2008
  - 3.3 Persons who are already in employment in the services of the Republic or the local authorities/ Corporation etc. must have written certification from their employer confirming that they are on leave without pay from their official position and allowed to work full-time outside of their previous official position. Such certification shall be provided to the Client by the Consultant as part of his/her Applications
  - 3.4 No person who has been convicted by any Court of Law or dismissed from Services for misconduct shall be eligible for consideration for appointment to a post.
  - 3.5 The Applicant has the legal capacity to enter into the Contract
  - 3.6 The Applicant has fulfilled its obligations to pay taxes and social security contributions under the relevant national laws.
  - 3.7 The Applicant shall not be under a declaration of ineligibility for corrupt, fraudulent, collusive or coercive practices in accordance with Sub-Clause 4.2.



- 3.8 The Applicant shall not have conflict of interest pursuant to the Clause 5
4. Corrupt, Fraudulent, Collusive or Coercive Practices
- 4.1 The Government requires that Client, as well as Applicants, shall observe the highest standard of ethics during the implementation of procurement proceedings and the execution of Contracts under public funds.
- 4.2 The Government defines corrupt, fraudulent, collusive or coercive practices, for the purposes of this provision, in the **Contract Agreement Sub-Clause 3.4**
- 4.3 Should any corrupt, fraudulent, collusive or coercive practice of any kind come to the knowledge of the Client, it shall, in the first place, allow the Applicant to provide an explanation and shall, take actions only when a satisfactory explanation is not received.
- 4.4 If the Client at any time determines that the Applicant has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for, or in executing, a Contract under public funds., the Client shall:
- (a) exclude the Applicant from participation in the procurement proceedings concerned or reject an application for award; and
  - (b) declare the Applicant ineligible, either indefinitely or for a stated period of time, from participation in procurement proceedings under public funds.
5. Conflict of Interest
- 5.1 Government policy requires that the Applicant provide professional, objective, and impartial advice, and at all times hold the Executing Agency's (Client's) interest's paramount, without any consideration for future work, and strictly avoid conflicts with other assignments or their own corporate interests.
- 5.2 The Applicant shall not be hired for any assignment that would be in conflict with their prior or current obligations or that may place them in a position of not being able to carry out the assignment in the best interest of the Client.
- 5.3 Pursuant to Rule 55 of the Public Procurement Rule 2008, the Applicant has an obligation to disclose any situation of actual or potential conflict of interest that impacts on his capacity to serve the best interest of his client, or that may reasonably be perceived as having this effect. Failure to disclose said situations may lead to the disqualification of the Applicant or the termination of its Contract.
- 5.4 The Applicant that has a business or family relationship with a member of the Client's staff may not be awarded a Contract, unless the conflict stemming from this relationship has been addressed adequately throughout the selection process and the execution of the Contract.



## B. Preparation, Submission & Modification or Substitution of Applications

6. Preparation of Application
- 6.1 Applications shall be typed or written in indelible ink in **English language** and shall be signed by the Applicant. Applicants are required to complete the following Forms:
- (a) Form 3A: Application Submission Form;
  - (b) Form 3B: CV of the Applicant; and
  - (c) Form 3C: Remuneration and Reimbursable
- 6.2 The Remuneration and reimbursable are **purely indicative** and are subject to negotiations and agreement with the Client prior to finalisation of the Contract.
7. Submission of Application
- 7.1 Pursuant to Rule-113(5) of the Public Procurement Rules, prospective Applicants can deliver their application by hand, mail, courier service to the address mentioned in the request for Application advertisement.
- 7.2 Application shall be properly sealed in envelopes addressed to the Client as mentioned in the request for Application advertisement and bear the name & address of the Applicant as well as the name of the assignment.
- 7.3 In case of hand delivery, the Client, on request, shall provide the Applicant with a receipt.
- 7.4 The closing date for submission of Application is 15<sup>th</sup> December 2024 up to 11.45 AM (BST) Applications must be submitted within this deadline. Any Application received after the deadline for submission of Applications shall be declared late, and returned unopened to the Applicant.
- 7.5 Applications may be modified or substituted before the deadline for submission of Applications.
- 7.6 The Client may at its sole discretion, extend the deadline for submission of Applications.
- 7.7 At any time prior to the deadline for submission of Applications the client for any reason on its own initiative may revise the Request for Application Document by issuing an Addendum which shall form an integral part of the Document.

## C. Evaluation of Applications

8. Evaluation of applications
- 8.1 Suitability of the Applicants shall be rated by evaluation on the basis of their academic background, relevant Working Experience and its adequacy for the assignment, knowledge of local conditions as well as language.
- 8.2 The points to be given under each of the evaluation Criteria are:



[Client shall fix the Points]

Criteria	Points
• Educational Qualification	[20 points]
• Relevant Working Experience and its adequacy for the assignment	[60 points]
• Suitability considering age, skill (such as training, computer skills, proficiency in English and Bengali languages and others).	[10 points]
<b>Total points:</b>	<b>90 points</b>

- 8.3 Applicants thus given points as stated under Clause 8.2, not securing the minimum qualifying points *[insert points; not less than 70%, which is 63]* shall be considered disqualified.
- 8.4 Applications shall be evaluated by the PEC, who shall prepare a short-list of maximum seven (7) Applicants
- 8.5 The qualified short-listed Applicants as stated under Clause 8.4 shall be invited for an interview to test their aptitude and presentation by the PEC and shall be rated with ten (10) points.
- 8.6 Points already secured by the Applicants in the evaluation as stated under Clause 8.5, shall be combined with the points obtained in the interview and a list of maximum three (3) most suitable Applicants ranked in order of merit (1-2-3) shall be prepared.
- 8.7 In pursuant to Rule 114 of the Public Procurement Rules 2008, there shall be no public opening of Applications.
- 8.8 The Client shall immediately after the deadline for submission of Application convene a meeting of the Proposal Opening Committee (POC)
- 8.9 The POC, having completed the record of opening, shall send the Applications received and the opening record to the PEC.
- 8.10 Following the opening of the Applications, and until the Contract is signed, no Applicant shall make any unsolicited communication to the Client. Such an attempt to influence the Client in its decisions on the examination, evaluation, and comparison of either the Applications or Contract award may result in the rejection of the Application.
9. Application Negotiations
- 9.1 The first-ranked Applicant stated under Clause 8.5 shall then be invited for negotiations, pursuant to Rule 122 of the Public Procurement Rule, 2008 at the address of the client.



- 9.2 If this fails, negotiate with the second-ranked Applicant, and if this fails negotiate with the third-ranked Applicant, with the hope that successful negotiations are concluded
- 9.3 During negotiations, the Client and the Applicant shall finalize the “Terms of Reference”, work schedule, logistics and reporting schedule etc. These documents shall then be incorporated into the Contract as Description of Services”
- 9.4 The Financial negotiations will involve the remuneration and other reimbursable cost to be paid to the Applicant.
- 9.5 Negotiations will conclude with a review of the draft Contract. To complete negotiations the Client and the Applicant will initial the agreed Contract

## D. Award of Contract

- |                              |  |
|------------------------------|--|
| 10. Award of Contract        | 10.1 After completing negotiations and having received the approval to award the contract, the Client shall sign the Contract with the selected Applicant.   |
| 11. Debriefing               | <p>11.1 After signature of the Contract, the Client shall promptly notify other Applicants that they were unsuccessful.</p> <p>11.2 The Client shall promptly respond in writing to any unsuccessful Applicant who request the client in writing to explain on which grounds its application was not selected.</p> |
| 12. Commencement of Services | 12.1 The applicant is expected to commence the assignment on <u>January 2025</u> at the location of Dhaka. The duration of the contract shall be 12 months from the date of commencement.  |



# Section 2. Terms of Reference

## For Selection of Individual Consultant

<b>Job #</b>	N/A
<b>Job Title</b>	<b>Consultant (Technical Coordinator)</b>
<b>No of Positions</b>	<b>1</b>
<b>Location</b>	Dhaka, Bangladesh
<b>Appointment</b>	Local Hire
<b>Job Posted</b>	TBA
<b>Closing Date</b>	TBA
<b>Language</b>	Bangla [Essential]; English [Essential]
<b>Appointment Type</b>	Time-Based. Duration: 12 months (Further extension is subject to the performance of the incumbent and availability of fund)

### Background of the Project:

The Aspire to Innovate (a2i) Programme builds on the Government of Bangladesh's efforts to introduce a citizen-centric culture of innovation in civil service to improve service delivery and make services more inclusive, affordable, reliable and easier to access. This project will provide support to establish institutional mechanisms and improve accountability to accelerate SDG achievements in Bangladesh.

This project will have three components:

1. Institutionalizing Public Service Innovation and Improving Accountability
2. Catalyzing Digital Financial Services and Fintech Innovations
3. Incubating Private Sector-enabled Public Service Innovation

### Background of the assignment:

The Aspire to Innovate (a2i) Programme of the Government of Bangladesh is recognized for its pivotal role in driving the nation's transformation in e-services and enhancing public service delivery through technological innovation, fostering efficiency, and bridging the digital divide. The programme has evolved into a comprehensive platform that supports government agencies in developing and implementing scalable, citizen-centric digital solutions. Its initiatives have empowered citizens, improved access to government services, and contributed to socio-economic development. The accelerating pace of technological advancements, coupled with an increasing demand for secure, efficient, and future-proof digital infrastructure, has created the need for more sophisticated leadership within the programme. Emerging technologies such as Artificial Intelligence (AI), Big Data, and Cloud Computing present both opportunities and challenges for ensuring sustainable transformation in government operations. It is pivotal in integrating cutting-edge technology, ensuring compliance with international standards, and advocating for Bangladesh's transformation on global platforms.

To sustain and expand these efforts, 'Aspire to Innovate (a2i) Programme' seeks a **Consultant (Technical Coordinator)** who will coordinate and manage key projects, workshops, and operational activities within the Technology Team. The role requires a balance of technical and administrative skills to streamline project processes, support meetings and workshops, and facilitate effective team collaboration. This position is essential for driving innovation projects forward and ensuring alignment with organizational goals.

### Objectives of the assignment:

The overall objective of the assignment will be the following:

- Establish processes for project monitoring, timeline tracking, and progress reporting.
- Facilitate cross-functional collaboration and alignment within the technology team



- Support quality assurance and compliance adherence across project implementation
- Promote team cohesion and an efficient work environment within the technology team
- Ensure resource allocation and asset management for technology projects
- Coordinate and facilitate strategic meetings, workshops, and events for technology initiatives.
- Develop efficient administrative and operational support mechanisms to enhance the efficiency of technology projects
- Ensure proper stakeholder engagement and communications for project alignment.

### **Supervision and Performance Evaluation:**

The **Consultant (Technical Coordinator)** will be working with the Technology team of Aspire to Innovate Programme. A performance evaluation will be conducted by Project Authority, a2i. After 12 months of the contract period and further continuation of the contract will depend upon the satisfactory performance and availability of funds.

### **Scope of work, Duties and Responsibilities:**

- **Coordination of Cross-Functional Teams:** Act as a liaison between development, SRE, operations, and product teams to facilitate smooth coordination, align technical activities with project goals, and support efficient deployment and maintenance of digital solutions.
- **Integration of SRE and Agile Practices:** Ensure that SRE principles (e.g., reliability, observability, and incident response) are integrated into agile workflows, promoting a culture of proactive monitoring, continuous improvement, and efficient service management.
- **Technical Project Management:** Oversee and track project milestones, timelines, and deliverables, using agile frameworks to ensure that tasks are prioritized effectively and that the project aligns with organizational objectives.
- **Incident Coordination and Response:** Collaborate with SRE teams to coordinate incident response activities, manage escalations, and document lessons learned to enhance future incident management.
- **Facilitation of Agile Ceremonies and Practices:** Organize and facilitate agile ceremonies (e.g., stand-ups, sprint planning, and retrospectives), fostering a collaborative and adaptive environment that aligns with both SRE and agile practices.
- **Vendor and Partner Collaboration:** Work with external vendors and partners, coordinating their contributions to the technical work, ensuring they adhere to SRE and agile standards, and maintaining consistent communication for seamless project integration.
- **Continuous Improvement and Optimization:** Identify areas for improvement in workflows, processes, and tools, recommending solutions to enhance team efficiency, operational reliability, and alignment with SRE best practices.
- **Documentation and Knowledge Sharing:** Ensure that all project-related activities, decisions, and lessons learned are well-documented and accessible, promoting knowledge sharing across technical teams and supporting future projects.
- **Performance Monitoring and Reporting:** Track and report on key performance metrics for technical operations, providing stakeholders with insights on project progress, reliability, and operational efficiency.
- **Develop a project monitoring framework** that outlines key performance indicators (KPIs) for each project.
- **Implement reporting tools and templates** for regular updates to stakeholders on project status.
- **Establish a shared digital workspace** for project documentation, updates, and feedback.
- **Coordinate with relevant stakeholders** to ensure compliance with organizational and regulatory standards.
- **Implement team-building activities** to enhance trust and cooperation among team members.
- **Monitor team dynamics** and address any interpersonal issues or conflicts that may arise.
- **Facilitate a resource needs assessment** for each project, identifying personnel, tools, and technologies required.



- Ensure implementation of the resource allocation plan to optimize the use of team members and materials.
- Coordinate and support to arrange different meeting and workshops related to different technology platform.
- Provide necessary administrative and operational support to innovative projects.
- Provide all kind of technical, administrative and logistical support in project monitoring, timeline tracking and pilot run of innovation funded projects
- Prepare draft ToR for HR and technological products pertaining to Technology team.
- Function as an effective team member of Admin component of the Technology team.

## **Required Competencies:**

### **Technical Competencies**

#### **• Project Monitoring and Evaluation**

- Ability to design and implement a project monitoring framework, including defining key performance indicators (KPIs) for assessing project progress and impact.
- Skilled in creating project timelines and utilizing tracking tools to monitor project milestones, deadlines, and outcomes.
- Competent in conducting periodic project health reviews to proactively identify and mitigate risks or delays.

#### **• Quality Assurance and Compliance**

- Proficient in developing a quality assurance plan, outlining standards, practices, and audit schedules to maintain project quality throughout its lifecycle.
- Ability to conduct quality assessments and audits at various project stages to identify improvement areas and ensure compliance with organizational standards.

#### **• Resource Management**

- Skilled in performing resource needs assessments, including identifying personnel, tools, and technology required for each project phase.
- Ability to create and manage a resource allocation plan, optimizing resources and materials to align with project objectives.
- Competent in monitoring resource utilization and making adjustments to ensure efficiency and alignment with project goals.

#### **• Stakeholder Engagement and Coordination**

- Proficient in identifying key stakeholders for each project and developing engagement plans to ensure alignment and effective communication.
- Skilled in coordinating with stakeholders to address regulatory and organizational compliance, maintaining strong relationships throughout the project lifecycle.

#### **• Digital Workspace and Documentation Management**

- Ability to set up and maintain a shared digital workspace for project documentation, updates, and feedback, ensuring accessibility and consistency.
- Skilled in using project management tools (e.g., MS Project, Asana, Trello) to streamline task assignments, track progress, and report project status to stakeholders.



### • **Technical Support and ToR Preparation**

- Ability to draft comprehensive Terms of Reference (ToR) for HR and technology roles within the Technology team, ensuring clarity and alignment with project requirements.
- Competent in providing technical, administrative, and logistical support, especially for innovation-driven projects, to facilitate pilot testing and implementation.

## **Functional Competencies**

### • **Strategic Planning and Execution**

- Ability to schedule and organize strategic meetings and workshops, with skills in setting clear agendas and objectives for each session.
- Skilled in implementing administrative processes and workflows that streamline project operations and improve overall efficiency.

### • **Communication and Collaboration**

- Proficient in creating and maintaining regular communication with team members and stakeholders through reporting tools and templates for updates on project status.
- Skilled in coordinating team-building activities to enhance collaboration and address any interpersonal issues that may arise within the team.

### • **Problem-Solving and Decision-Making**

- Competent in identifying potential project delays or issues and using analytical skills to determine appropriate solutions.
- Ability to address and resolve interpersonal or team dynamics issues, promoting a collaborative and supportive work environment.

### • **Operational Support and Logistics**

- Competent in providing comprehensive administrative and operational support, including coordinating logistics, arranging meetings, and supporting the smooth execution of project activities.
- Skilled in managing project timelines, tracking progress, and adapting to project changes as needed to maintain alignment with objectives.

### • **Attention to Detail and Organizational Skills**

- Proficient in designing and maintaining organized systems for project documentation, ensuring consistency and accuracy across all project records.
- Ability to maintain high-quality standards in documentation, reporting, and resource allocation, ensuring all activities are well-documented and traceable.

### • **Teamwork and Flexibility**

- Strong team-oriented approach, actively contributing to the administrative component of the Technology team and supporting collaborative efforts.
- Flexible and adaptable to project needs, providing support across various areas such as project monitoring, timeline tracking, and innovation project pilot runs.

### **Deliverables and Timeframe:**

The assignment will be for 12 months. Completed task under each area and activity will be as follows:



Deliverables	Timeline
<ul style="list-style-type: none"> <li>• Create a project monitoring framework with at least 5 KPIs for each project, establishing a comprehensive timeline that includes all key tasks and milestones for tracking progress.</li> <li>• Implement standardized reporting templates and provide bi-weekly status updates for all ongoing projects, ensuring consistency and timeliness in reporting.</li> <li>• Perform quarterly project health reviews for all projects, documenting potential risks or delays and addressing each identified issue within a set timeframe.</li> <li>• Set up and manage a digital workspace (e.g., SharePoint, Google Drive, ClickUp) for project documentation, updates, and feedback, ensuring that all project documents are uploaded and accessible to team members.</li> <li>• Establish a quality assurance plan that includes key standards and practices, and conduct quality assessments at designated stages of each project to identify and address areas for improvement.</li> <li>• Develop a stakeholder engagement plan for key projects, holding regular engagement meetings and documenting stakeholder feedback, with action items clearly outlined and followed up on.</li> <li>• Complete a resource needs assessment for each project, detailing personnel, tools, and technology requirements, and develop a resource allocation plan to meet identified project needs.</li> <li>• Track and report on resource utilization for each project quarterly, ensuring resources remain aligned with project goals and making adjustments as needed.</li> <li>• Organize team-building activities throughout the project cycle to foster team trust and cooperation, with documented participation and feedback.</li> <li>• Develop optimized workflows for project-related administrative processes, creating streamlined procedures that reduce task completion time and improve efficiency.</li> <li>• Set up project management software or tools and conduct training sessions for team members, ensuring team members are proficient in tool usage as demonstrated in follow-up assessments.</li> <li>• Schedule and coordinate strategic meetings and workshops for each project, ensuring each session has a clear agenda and objectives, with documented meeting outcomes shared with stakeholders in a timely manner.</li> <li>• Provide technical, administrative, and logistical support for innovation-funded projects, ensuring adherence to timelines and successful pilot implementation.</li> <li>• Draft Terms of Reference for HR and technology roles in the Technology team, ensuring clarity on responsibilities and alignment with project requirements.</li> </ul>	<p>12 Months</p>

The incumbent will perform other related duties and responsibilities as and when required and assigned by the Project Authority. The incumbent should function as an effective team member.



Payment: The Consultant will be paid 12 (Twelve months) equal instalments on monthly basis upon completion of the above deliverables.

**Requirements for Experience and Qualifications:**

**I. Academic Qualifications:**

- Minimum Bachelor's degree in Computer Science/CSE or relevant technical/ engineering discipline from any reputed public/private University.
- Master's degree in Business Administration/ Information System/ Technology is preferable.

**II. Experience:**

- At least 8 years' work experience in national/international organization.
- At least 4 years of experience in technical coordination.
- At least 2 years of experience in field level implementation



## **Section 3. Application Forms**

Form 3A : Application Submission Form

Form 3B : CV of the Applicant

Form 3C: Remuneration and Reimbursable



# Form 3A. Application Submission

[Location: dd/mm/yy]

To:

-----  
[Name]  
-----

-----  
[Address of Client]  
-----

Dear Sirs:

I am hereby submitting my Application to provide the consulting Services for [Insert title of assignment] in strict accordance with your Request for Application dated [dd/mm/yy].

I declare that I was not associated, nor have been associated in the past, directly or indirectly, with a Consultant or any other entity that has prepared the design, specifications and others documents in accordance with Clause 5.

I further declare that I have not been declared ineligible by the Government of Bangladesh on charges of engaging in corrupt, fraudulent, collusive or coercive practices in accordance with Clause 4.

I undertake, if I am selected, to commence the consulting Services for the assignment not later than the date indicated in Clause 12.1.

I understand that you are not bound to accept any Application that you may receive.

I remain,

Yours sincerely,

Signature

Print name:

Address:

Email:

Tel:

**Attachment:**



## Form 3B. Curriculum Vitae (CV) of the Applicant

1	PROPOSED POSITION FOR THIS PROJECT :	<i>[From the Terms of Reference, state the position for which the Consultant will be engaged.]</i>		
2	NAME OF PERSON :	<i>[state full name]</i>		
3	DATE OF BIRTH :	<i>[ dd/mm/yy]</i>		
4	NATIONALITY :			
5	MEMBERSHIP IN PROFESSIONAL SOCIETIES	<i>[state rank and name of society and year of attaining that rank].</i>		
6	EDUCATION	<i>[list all the colleges/universities which the Applicant attended, stating degrees obtained, and dates, and list any other specialised education of the Applicant ].</i>		
7	OTHER TRAINING	<i>[indicate significant training since degrees under EDUCATION were obtained, which is pertinent to the proposed tasks of the Consultant].</i>		
8	LANGUAGES & DEGREE OF PROFICIENCY	<u>Language</u>	<u>Speaking</u>	<u>Reading</u> <u>Writing</u>
		<i>e.g. English</i>	<i>Fluent</i>	<i>Excellent</i> <i>Excellent</i>
9	COUNTRIES OF WORK EXPERIENCE			
10	EMPLOYMENT RECORD	<i>[The Applicant should clearly distinguish whether as an "employee" of the firm or as a "Consultant" or "Advisor" of the firm].</i>		
	<i>[starting with present position list in reverse order [every employment held and state the start and end dates of each employment]</i>	<i>[The Applicant should clearly indicate the Position held and give a brief description of the duties in which the Applicant was involved].</i>		
	EMPLOYER 1	FROM: <i>[e.g. January 1999]</i>	TO: <i>[e.g. December 2001]</i>	
	EMPLOYER 2	FROM:	TO:	
	EMPLOYER 3	FROM:	TO:	
	EMPLOYER 4 (etc)	FROM:	TO:	



11 WORK UNDERTAKEN THAT BEST ILLUSTRATES THE CAPABILITY TO HANDLE THIS ASSIGNMENT	<i>[give an outline of experience and training most pertinent to tasks on this assignment, with degree of responsibility held. Use about half of a page A4].</i>
12 COMPUTER SKILL	

**CERTIFICATION**

*[Do not amend this Certification].*

I, the undersigned, certify that (i) I was not a former employee of the Client immediately before the submission of this proposal, and (ii) to the best of my knowledge and belief, this CV correctly describes myself, my qualifications, and my experience. I understand that any wilful misstatement described herein may lead to my disqualification or dismissal, if engaged.

Signature			
Print name			
Date of Signing			
dd / mm / yyyy			



## Form 3C. Indicative Remuneration & Expenses

The Consultant should provide an indication of the remuneration as per the format shown below. This will not be used for evaluation of the Consultant's Application but solely for the purposes of Application Negotiations to be held as stated in **Clause 9.1** .

**(1) Remuneration**

Rate (per month / day / hour in Tk)	Staff Time (No. month / day / hour)	Total (Tk) Including AIT & VAT
	12 Months	

**Note: A month consists of 30 calendar days.**

**(2) Reimbursable (as applicable)**

	Rate per unit	Total unit	Total Amount (Tk) Including AIT & VAT
(a) Per Diem Allowance			
(b) Air Travel Costs			
(c) Other Travel Costs (state mode of travel)			
(d) Communication charges			
(e) Reproduction of Reports			
(f) Other Expenses ( <i>to be listed</i> )			
		Sub-total	

CONTRACT CEILING (1) + (2)	
----------------------------	--

Signature  
Name:



## Section 4. Contract Forms

The ***Contract Agreement***, which once completed and signed by the Client and the Consultant, clearly defines the Client's and Consultants' respective responsibilities.



## 4.1 Contract Agreement (Time-based)

THIS CONTRACT ("the Contract") is entered into this day of [dd/mm/yy], by and between [insert name of Client] ("the Procuring Entity") having its office at [insert address of Client], and [insert name of Consultant] ("the Consultant") having his/her address at [insert address of Consultant].

WHEREAS, the Client wishes to have the Consultant performing the Services hereinafter referred to, and

WHEREAS, the Consultant is willing to perform these Services,

NOW THEREFORE THE PARTIES hereby agree as follows:

### General

1. Services  
1.1 The Consultant shall perform the Services specified in Annex A (*Description of Services*), which are made an integral part of the Contract.
2. Duration  
2.1 The Consultant shall perform the Services during the period commencing from [dd/mm/yy] and continuing until [dd/mm/yy], or any other period as may be subsequently agreed by the parties in writing.
3. Corrupt, Fraudulent, Collusive or Coercive Practices  
3.1 The Government requires that Client, as well as Applicants, shall observe the highest standard of ethics during the implementation of procurement proceedings and the execution of Contracts under public funds.  
3.2 The Government defines corrupt, fraudulent, collusive or coercive practices, for the purposes of this provision, in the **Sub-Clause 3.5**  
3.3 Should any corrupt, fraudulent, collusive or coercive practice of any kind come to the knowledge of the Client, it shall, in the first place, allow the Applicant to provide an explanation and shall, take actions only when a satisfactory explanation is not received.  
3.4 If the Client at any time determines that the Applicant has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for, or in executing, a Contract under public funds., the Client shall:
  - (a) exclude the Applicant from participation in the procurement proceedings concerned or reject an Application for award; and
  - (b) declare the Applicant ineligible, either indefinitely or for a stated period of time, from participation in procurement proceedings under public funds.



3.5 The Government defines, for the purposes of this provision, the terms set forth below as follows:

**“corrupt practice”** means offering, giving or promising to give, receiving, or soliciting either directly or indirectly, to any officer or employee of a Client or other public or private authority or individual, a gratuity in any form; employment or any other thing or service of value as an inducement with respect to an act or decision or method followed by a Client in connection with a Procurement proceeding or Contract execution;

**“fraudulent practice”** means the misrepresentation or omission of facts in order to influence a decision to be taken in a Procurement proceeding or Contract execution;

**“collusive practice”** means a scheme or arrangement between two (2) or more Persons, with or without the knowledge of the Client, that is designed to arbitrarily reduce the number of Tenders submitted or fix Tender prices at artificial, non-competitive levels, thereby denying a Client the benefits of competitive price arising from genuine and open competition; or

**“coercive practice”** means harming or threatening to harm, directly or indirectly, Persons or their property to influence a decision to be taken in the Procurement proceeding or the execution of a Contract, and this will include creating obstructions in the normal submission process used for Tenders, Applications, Proposals or Quotations.

- |    |                              |     |  |
|----|------------------------------|-----|--|
| 4. | Applicable Law               | 4.1 | The Contract shall be governed by and interpreted in accordance with the laws of the People’s Republic of Bangladesh   |
| 5. | Governing Language           | 5.1 | The language governing the Contract shall be English, however for day to day communications in writing both Bangla and English may be used.  |
| 6. | Modification of Contract     | 6.1 | The Contract shall only be modified by agreement in writing between the Client and the Consultant.   |
| 7. | Ownership of Material        | 7.1 | Any studies, reports or other material, graphic, software or otherwise, prepared by the Consultant for the Client under the Contract shall belong to and remain the property of the Client.                          |
|    |                              | 7.2 | The Consultant may, with the prior written approval of the Client, retain a copy of such documents and software, but shall not use them for purposes unrelated to the Contract.                                      |
| 8. | Relation between the Parties | 8.1 | Nothing contained in the Contract shall be construed as establishing or creating any relationship other than that of independent Consultant between the Client and the Consultant.                                   |
| 9. | Contractual Ethics           | 9.1 | No fees, gratuities, rebates, gifts, commissions or other payments, other than those shown in the Contract, shall have been given or received in connection with the selection process or in the contract execution. |



## Payments to the Consultant

10. Ceiling Amount
- 10.1 The Client shall pay the Consultant for the Services rendered pursuant to 'Description of Services' 'a ceiling amount not to exceed Tk [insert amount], which includes remuneration and reimbursable expenses as set forth in Clauses 10.2. These amounts have been established based on the understanding that it includes all of the Consultant's costs as well as any tax obligation that may be imposed on the Consultant.
- 10.2 The composition of the Remuneration and Reimbursable which make up the ceiling amount are detailed in Annex B
11. Remuneration
- 11.1 The Client shall pay the Consultant for Services rendered with the rates agreed and specified in **ANNEX B** "Cost estimates for Services and Schedule of Rates". Remuneration rates shall be on monthly/daily/hourly [ delete those inappropriate ]
- 11.2 **Monthly Rate:** The time spent in performing the Services shall include travel time, weekends and public holidays, and to the extent specified in Clause 15.2 shall also include periods of casual leave and sick leave. In cases where only part of a month is worked then remuneration shall be computed by dividing the monthly rate by 30 and multiplying by the number of days worked i.e. time spent (as described above) during that month;
- or**
- Daily rate:** The time spent in performing the Services shall be determined solely on the basis of the number of days actually worked by the Consultant, and shall include travel time, but not weekends, public holidays, casual or sick leave
- or**
- Hourly rate:** The time spent in performing the Services shall be determined solely on the basis of the number of hours actually worked by the Consultant, and shall include travel time, but not weekends, public holidays, casual or sick leave.
12. Reimbursables
- 12.1 **Per Diem Allowance:** The Consultant shall, when performing the Services away from the duty station, be entitled to per diem allowance in accordance with the agreed per diem rates.
- 12.2 **Travel Costs:** The Consultant shall, when performing the Services away from the duty station, be entitled to travel costs in accordance with the agreed travel costs.
- 12.3 **Other Expenses:** The Consultant shall, when performing the Services, be entitled to reimbursement of any other expenses as detailed in **Annex B**.
- 12.4 For other reasonable reimbursable expenses not falling within the above three categories, but which may arise during performance of the Services, such expenses will only be reimbursed by the Client as it may at its sole discretion approve, subject to available of budget.



13. Payment Conditions
- 13.1 **Currency:** Payments shall be made in Bangladesh Taka by the end of each calendar month or within fifteen (15) calendar days of receipt of the Invoice as the case may be.
- 13.2 **Advance Payment:** The Consultant shall, if he/she so requests, be entitled to a total advance payment, as specified in Annex B, to cover his/her out-of-pocket expenses which are to be recovered in equal installments from monthly amounts due to him/her.
- [For aid funded procurement Advance Payments may be applicable. However, for 100% GoB funded procurement Advance payments shall not be applicable unless otherwise specifically decided by The Government.]*
- 13.3 **Monthly Payments:** The Consultant shall submit an Invoice for Remuneration and Reimbursable at the end of every month and payments shall be made by the Client within fifteen (15) calendar days of receipt of the invoice.
- 13.4 **Final Payment:** The final payment shall be made only after the final report shall have been submitted by the Consultant and approved as satisfactory to the Client. If the Client notifies any deficiencies in the Services or the final report, the Consultant shall promptly make any necessary corrections, to the satisfaction of the Client.
- 13.5 **Suspension:** The Client may, by written notice of suspension to the Consultant, suspend all payments to the Consultant hereunder if the Consultant fails to perform his/her obligations under this Contract.
- 13.6 **Refund of Excess Payment:** Any amount if paid to the Consultant in excess of the amount actually payable under the provisions of the Contract shall be reimbursed by the Consultant within thirty (30) days of receipt of the claim from the Client, provided that such claim is lodged within three(3) months after the acceptance of the final report.

## Obligations of the Consultant

14. Medical Arrangements
- 14.1 The Consultant shall, before commencement of the Services furnish the Client with a medical report providing evidence satisfactory to the Client that the Consultant is in good health and is not subject to any physical or mental disability which may interfere with his/her performance of the Services.
15. Working Hours and Leave
- 15.1 The Consultant shall, when engaged directly with the Client, follow the normal Working Hours and Holidays of the Client, and entitlement to leave as per the Client's Rules.
- 15.2 The Consultant's remuneration shall be deemed to cover leave except otherwise specified in the Contract.
16. Performance Standard
- 16.1 The Consultant undertakes to perform the Services with the highest standards of professional and ethical competence and integrity.
17. Contract Administration
- 17.1 **Client's Representative**
- The Client's representative, as indicated in Annex A, shall be responsible for the coordination of all activities under the Contract.



## 17.2 Timesheets

The Consultant providing Services may be required to complete standard timesheets or any other document to identify the time spent, as requested by the Client's Representative.

18. Confidentiality 18.1 The Consultant shall not, during the term of the Contract or within two years after its expiration, disclose any proprietary or confidential information relating to the Services, the Contract or the Client's business operations without the prior written consent of the Client.
19. Consultant's Liabilities 19.1 The Consultant shall continue to cooperate with the Client after the termination of the Contract, to such reasonable extent as may be necessary to clarify or explain any reports or recommendations made by the Consultant.
- 19.2 The Consultant shall report immediately to the Client any circumstances or events which might reasonably be expected to hinder or prejudice the performance of the Services.
20. Consultant not to be Engaged in Certain Activities 20.1 The Consultant agrees that, during the term of the Contract and after its termination, the Consultant shall be disqualified from providing goods, works or services (other than any continuation of the Services under the Contract) for any project resulting from or closely related to the Services.

## Obligations of the Client

21. Services, Facilities and Property 21.1 The Client shall, free of any charge to the Consultant, make available for the purpose of carrying out the assignment data, local services, personnel, and facilities indicated in Annex A.

## Termination and Settlement of Disputes

22. Termination 22.1 **By the Client**
- The Client may terminate the Contract by not less than twenty-eight (28) days written notice to the Consultant, Such notice to be given after the occurrence of any event necessitating such termination.
- 22.2 **By the Consultant**
- The Consultant may terminate the Contract, by not less than twenty eight (28) days written notice to the Client, if the Client fails to pay any monies due to the Consultant pursuant to the Contract.
23. Dispute Resolution 23.1 **Amicable Settlement**
- The Client and the Consultant shall use their best efforts to settle amicably all disputes arising out of or in connection with this Contract or its interpretation.
- 23.2 **Arbitration**
- If the dispute cannot be settled the same may be settled through arbitration in accordance with the Arbitration Act 2001 of



Bangladesh as at present in force. The place of Arbitration shall be in Dhaka.

IN WITNESS WHEREOF the parties hereto have signed this agreement the day and year first above written.

FOR THE CLIENT

FOR THE CONSULTANT

Signature

Signature

Print Name & Position:

Print Name:

The following documents forming the integral part of this contract shall be interpreted in the following order of priority:

(a) The Form of contract

Annex A: Description of Services

Annex B: Cost Estimates of Services and Schedule of Rates

Annex C: Consultant's Reporting Obligations



## ANNEX A: Description of the Services

*[Give detailed descriptions of the Services including its (a) Background, (b) Objectives, (c) Detailed negotiated TOR providing a description of Services to be provided, (d) Work plan with dates for completion of various tasks, (e) Place of performance of different tasks, (f) Specific tasks to be approved by the Client; etc.).*

*[also ensure the following data is listed in this Annex in conformity with the Contract Agreement.*

- 1. The name of the main location (Duty Station) at which the Services are to be provided. Also advise if any other travel will be necessary, and if so, to which expected locations will the Consultant be required to travel.*
- 2. Indicate the Contact Addresses for Notices and Requests as indicated in Clause 22.1 of the Contract Agreement.*

*(a) Address of the Client:*

*(With phone number, Fax number & e-mail)*

*(b) Address of the Client:*

*(With phone number, Fax number & e-mail)*

- 3. Logistics and facilities to be provided to the Consultant by the Client are listed below:*
  - Office space with furniture including file cabinet and electric connection;*
  - Office Assistant(s)/Support staff;*
  - Office equipment like computer, printer etc;*
  - Facilities for production and binding of reports etc. shall be the responsibility of the Client in case of Time based contract.*
  - Any other facilities agreed by both Client & the Consultant.*



## ANNEX B: Cost estimates of Services and Schedule of Rates

### (A) Remuneration

Name of Consultant	Rate, Taka	Quantity	Total Taka
(a)	(b)	(c)	(d) = (b) x (c)
Remuneration is made on a [state monthly, daily or hourly] rate		Sub-Total (A)	

### (B) Reimbursable

Items of reimbursable	Unit	Qty	Rate(Taka )	Total (Taka)
(a)	(b)	(c)	(d)	(e) = (c) x (d)
(a) Per Diem Allowance				
(b) Air Travel Costs				
(c) Other Travel cost				
(d) Communication charges				
(e) Reproduction of reports				
(f) Other Expenses (to be listed)				
<i>Supporting documents and vouchers must be attached with the invoice</i>		Sub-total (B) =		

<b>CONTRACT CEILING (A) +(B)=</b>	<b>Total =</b>
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**ANNEX C: Consultant's Reporting Obligations**  
(Sample Format)

Sl. No.	Reports	Contents of Reports	Persons to Receive them	Date of Submission
1	Inception Report			
2	Interim Progress Report (a) First Status Report (b) Second Status Report			
3	Draft Report			
4	Final Report			



## Request for Expressions of Interest

*This is the website format and as used for published advertisement.  
It is included in this document for information only]*

GOVERNMENT OF THE PEOPLE'S REPUBLIC OF BANGLADESH			
1	Ministry/Division	< select >	V
2	Agency	< select >	V
3	Client Name	< type in name >	
4	Client Code	Not used at present	
5	Client District	< select >	V
6	Expression of Interest for Selection of	< type in name >	
7	EOI Ref No	< type in name >	
8	Date	< select >	V
KEY INFORMATION			
FUNDING INFORMATION			
10	Source of Funds	< select >	V
11	Development Partners (if applicable)	< type in name >	
PARTICULAR INFORMATION			
12	Project / Programme Code (if applicable)	< use MOF code >	
13	Project / Programme Name (if applicable)	< use MOF name >	
14	EOI Closing Date and Time	Date	Time
		< select >	V < select >
		< type in name >	V
INFORMATION FOR APPLICANT			
16	Brief Description of Assignment	< type in details >	
17	Qualification and Experience	< type in details >	
18	Other Details (if applicable)	< type in details >	
CLIENT DETAILS			
21	Name of Official Inviting EOI	< type in name >	
22	Designation of Official Inviting EOI	< type in name >	
23	Address of Official Inviting EOI	< type in name >	
24	Contact details of Official Inviting EOI	, Tel. No. >	< Fax No. >   < e-mail >
25	The Client reserves the right to reject all EOI's		

< select > : these fields are "pop-up" fields and the Client will only have to select the correct name, address or date in order to complete the form.

< type in name > : these fields are to be completed by typing in the relevant data.



This letter will be self-generated from the webpage Advertisement

1
2
3
5

**Request for Expression of Interest  
For Selection of [ 6 ]**

EOI Ref No: [ 7 ]

Date: [ 8 ]

The [ 3 ] has been allocated public funds from the Government of the Peoples Republic of Bangladesh (GoB) toward the cost of the [ 13 ], and intends to apply part of the proceeds of these funds to payments under the contract for the provision of consultancy services for the project by an individual consultant (national).

The services include [ 16 ]

The qualification and experience required for the assignment is as follows: [ 17 ]

The [ 3 ] now invites eligible Applicants to apply for the positions. . Applicants are invited to provide information indicating that they are qualified to perform the services (complete CV with other details as required as per the Application Forms)

A Consultant will be selected using the selection of individual consultant sub-method in accordance with the Public Procurement Rules 2007. It is expected that the services will be commenced on [ 20 (3) ] at [ 20 (2) ] and shall be completed on [ 20 (4) ] at [ 21 (2) ].

Interested consultants are required to submit their expressions of interest in accordance with the standard Application Forms which may be obtained by the office of the undersigned during normal office hours ( or available in the website:www.....).

Expressions of Interest shall be submitted by [ 14(2) ] on [ 14(1) ], in sealed envelope delivered to [ 21 ], and be clearly marked "Request for Expressions of Interest for Selection of [ 6 ].

[ 25 ]

[ 21 ]  
[ 22 ]  
[ 23 ]  
[ 24 ]



